

## APPENDIX-A

Performance ratings and Importance weights of SCR variables/SCR attributes given by five experts

SCR Variables	Importance weights					SCR Attributes	Importance weights					Performance ratings				
	Wi1	Wi2	Wi3	Wi4	Wi5		Wij1	Wij2	Wij3	Wij4	Wij5	Rij1	Rij2	Rij3	Rij4	Rij5
Environmental Risk (ER)	VH	VH	H	VH	H	ER1	H	H	VH	H	VH	G	G	VG	G	VG
						ER2	VH	VH	H	VH	H	VG	VG	G	G	G
						ER3	FH	FH	H	H	H	G	G	G	VG	G
						ER4	H	H	H	H	FH	VG	G	G	G	G
						ER5	FH	M	M	FH	FH	G	G	F	G	G
						ER6	M	M	FH	FH	M	G	F	G	F	F
Information Technology Risk (IR)	H	VH	H	VH	H	IR1	H	H	VH	VH	H	VG	G	G	VG	G
						IR2	VH	H	VH	VH	H	E	G	VG	G	G
						IR3	H	H	FH	FH	M	G	F	F	G	G
						IR4	FH	H	FH	M	H	G	F	G	F	G
Supply Risk (SR)	VH	VH	H	FH	H	SR1	VH	H	VH	H	H	E	VG	VG	G	E
						SR2	VH	VH	H	H	VH	VG	E	VG	G	VG
						SR3	H	FH	H	FH	H	G	F	G	F	G
						SR4	VH	H	VH	VH	H	VG	E	G	G	VG
						SR5	H	VH	H	VH	VH	VG	E	E	VG	VG
						SR6	FH	FH	H	FH	M	G	F	F	G	G
Process Risk (PR)	H	H	H	H	VH	PR1	H	FH	FH	M	FH	G	F	F	G	F
						PR2	VH	VH	H	VH	H	E	VG	VG	E	VG

						PR3	H	VH	H	VH	H	VG	G	G	G	VG
						PR4	H	H	VH	H	VH	G	VG	VG	G	G
						PR5	VH	VH	VH	H	VH	VG	E	VG	G	E
						PR6	FH	H	FH	VH	H	G	G	G	VG	G
						PR7	VH	VH	FH	H	H	VG	VG	G	G	G
Transportation Risk (TR)	VH	H	H	FH	H	TR1	H	H	H	VH	VH	G	G	G	VG	VG
						TR2	FH	H	H	FH	FH	G	G	G	G	F
						TR3	FH	FH	VH	M	FH	G	F	F	F	G
						TR4	VH	VH	H	VH	H	G	VG	VG	G	VG
						TR5	H	H	FH	H	FH	VG	G	G	G	G
Delay Risk (DE)	FH	H	H	FH	FH	DE1	FH	FH	H	M	FH	G	G	G	F	F
						DE2	M	M	FH	M	FH	F	F	G	F	F
						DE3	VH	H	H	H	FH	VG	G	VG	G	G
						DE4	FH	FH	M	FH	FH	F	G	G	F	F
						DE5	H	FH	FH	M	M	G	G	G	VG	G
						DE6	FH	H	H	H	H	G	G	F	F	G
						DE7	VH	H	FH	FH	FH	VG	G	G	G	G
Demand Risk (DR)	VH	VH	H	FH	H	DR1	H	VH	VH	VH	H	VG	G	G	VG	G
						DR2	VH	VH	H	VH	H	VG	G	VG	VG	G
						DR3	VH	H	VH	VH	VH	E	VG	VG	E	VG
						DR4	H	VH	H	H	FH	E	VG	VG	G	G
						DR5	FH	H	H	H	H	VG	G	G	G	G
						DR6	H	FH	FH	FH	FH	G	G	G	F	G
						DR7	FH	FH	FH	H	H	G	F	G	G	G

## APPENDIX-B

Average performance ratings and importance weights of SCR variables/SCR attributes

SCR Variables	Average importance weight	SCR Attributes	Average importance weight	Average performance rating
Environmental Risk (ER)	(0.79, 0.89, 0.96)	ER1	(0.76, 0.86, 0.94)	(5.80, 7.10, 8.40)
		ER2	(0.79, 0.89, 0.96)	(5.80, 7.10, 8.40)
		ER3	(0.62, 0.74, 0.86)	(5.40, 6.80, 8.20)
		ER4	(0.66, 0.77, 0.88)	(5.40, 6.80, 8.20)
		ER5	(0.42, 0.59, 0.76)	(4.60, 6.20, 7.80)
		ER6	(0.38, 0.56, 0.74)	(3.80, 5.60, 7.40)
Information Technology Risk (IR)	(0.76, 0.86, 0.94)	IR1	(0.76, 0.86, 0.94)	(5.80, 7.10, 8.40)
		IR2	(0.79, 0.89, 0.96)	(6.10, 7.40, 8.60)
		IR3	(0.54, 0.68, 0.82)	(4.20, 5.90, 7.60)
		IR4	(0.54, 0.68, 0.82)	(4.20, 5.90, 7.60)
Supply Risk (SR)	(0.72, 0.86, 0.92)	SR1	(0.76, 0.86, 0.94)	(7.20, 8.30, 9.20)
		SR2	(0.79, 0.89, 0.96)	(6.90, 8.00, 9.00)
		SR3	(0.62, 0.74, 0.86)	(4.20, 5.90, 7.60)
		SR4	(0.79, 0.89, 0.96)	(6.50, 7.70, 8.80)
		SR5	(0.79, 0.89, 0.96)	(7.60, 8.60, 9.40)
		SR6	(0.50, 0.65, 0.80)	(4.20, 5.90, 7.60)
Process Risk (PR)	(0.73, 0.83, 0.92)	PR1	(0.50, 0.65, 0.80)	(3.80, 5.60, 7.40)
		PR2	(0.79, 0.89, 0.96)	(7.60, 8.60, 9.40)
		PR3	(0.76, 0.86, 0.94)	(5.80, 7.10, 8.40)
		PR4	(0.76, 0.86, 0.94)	(5.80, 7.10, 8.40)

		PR5	(0.82, 0.92, 0.98)	(7.20, 8.30, 9.20)
		PR6	(0.65, 0.77, 0.88)	(5.40, 6.80, 8.20)
		PR7	(0.72, 0.83, 0.92)	(5.80, 7.10, 8.40)
Transportation Risk (TR)	(0.69, 0.80, 0.90)	TR1	(0.76, 0.86, 0.94)	(5.80, 7.10, 8.40)
		TR2	(0.58, 0.71, 0.84)	(4.60, 6.20, 7.80)
		TR3	(0.53, 0.68, 0.82)	(3.80, 5.60, 7.40)
		TR4	(0.79, 0.89, 0.96)	(6.20, 7.40, 8.60)
		TR5	(0.62, 0.74, 0.86)	(5.40, 6.80, 8.20)
Delay Risk (DE)	(0.58, 0.71, 0.84)	DE1	(0.50, 0.65, 0.80)	(4.20, 5.90, 7.60)
		DE2	(0.38, 0.56, 0.74)	(3.40, 5.30, 7.20)
		DE3	(0.69, 0.80, 0.90)	(5.80, 7.10, 8.40)
		DE4	(0.46, 0.62, 0.78)	(3.80, 5.60, 7.40)
		DE5	(0.46, 0.62, 0.78)	(5.40, 6.80, 8.20)
		DE6	(0.66, 0.77, 0.88)	(4.20, 5.90, 7.60)
		DE7	(0.61, 0.74, 0.86)	(5.40, 6.80, 8.20)
Demand Risk (DR)	(0.72, 0.83, 0.92)	DR1	(0.79, 0.89, 0.96)	(5.80, 7.10, 8.40)
		DR2	(0.79, 0.89, 0.96)	(6.20, 7.40, 8.60)
		DR3	(0.82, 0.92, 0.98)	(7.60, 8.60, 9.40)
		DR4	(0.69, 0.80, 0.90)	(6.50, 7.70, 8.80)
		DR5	(0.66, 0.77, 0.88)	(5.40, 6.80, 8.20)
		DR6	(0.54, 0.68, 0.82)	(4.60, 6.20, 7.80)
		DR7	(0.58, 0.71, 0.84)	(4.60, 6.20, 7.80)

## APPENDIX-C

Fuzzy Performance Importance Index (FPII) and Ranking Score of SCR Attributes

SCR Attributes	FPII	Ranking score
ER1- Natural disaster	(1.39, 0.99, 0.50)	0.98
ER2- Man-made disaster	(1.22, 0.78, 0.34)	0.78
ER3- Political instability	(2.05, 1.77, 1.15)	1.71
ER4- Change in government regulation	(1.84, 1.56, 0.98)	1.51
ER5- Economic imbalances	(2.67, 2.54, 1.87)	2.45
ER6- Seasonal production	(2.36, 2.46, 1.92)	2.36
IR1- Distortions in information sharing	(1.39, 0.99, 0.50)	0.98
IR2- Failure in IT systems	(1.28, 0.81, 0.34)	0.81
IR3- System integration	(1.93, 1.89, 1.37)	1.81
IR4- Cyber-attacks, virus etc.	(1.93, 1.89, 1.37)	1.81
SR1- Supplier failure	(1.73, 1.16, 0.55)	1.15
SR2- Supplier fulfilment errors	(1.45, 0.88, 0.36)	0.89
SR3- Selection of wrong partner	(1.60, 1.53, 1.06)	1.47
SR4- Poor responsiveness and delivery performance	(1.37, 0.85, 0.35)	0.85
SR5- Inflexibility of supply source	(1.60, 0.95, 0.38)	0.96
SR6- Supplier bankruptcy	(2.10, 2.07, 1.52)	1.98
PR1- Internal labor strikes	(1.90, 1.96, 1.48)	1.87
PR2- Shortage of skilled employees	(1.60, 0.95, 0.38)	0.96
PR3- Productivity and quality failure	(1.39, 0.99, 0.50)	0.98
PR4- Inventory and stock failure	(1.39, 0.99, 0.50)	0.98
PR5- High product cost	(1.30, 0.66, 0.18)	0.69
PR6- Changes in product designs	(1.89, 1.56, 0.98)	1.52
PR7- Lack of flexibility in manufacturing process	(1.62, 1.21, 0.67)	1.19
TR1- High paperwork and scheduling Process	(1.39, 0.99, 0.50)	0.98
TR2- Transport Union strikes	(1.93, 1.80, 1.25)	1.73
TR3- Delay at ports due to limited port capacity	(1.79, 1.79, 1.33)	1.71
TR4- Higher costs of transportation	(1.30, 0.81, 0.34)	0.82
TR5- Depends on transportation mode chosen	(2.05, 1.77, 1.15)	1.71
DE1- Excessive handling due to border crossings	(2.10, 2.07, 1.52)	1.98
DE2- Port capacity and congestion	(2.11, 2.33, 1.87)	2.22
DE3- Long Custom clearance process at ports	(1.80, 1.42, 0.84)	1.39
DE4- Delay in Material or information flow	(2.05, 2.13, 1.63)	2.03
DE5- Production failure	(2.92, 2.58, 1.80)	2.51
DE6- System breakdown	(1.43, 1.36, 0.91)	1.29
DE7- Supplier's inability to respond quickly to a change in demand	(2.11, 1.77, 1.15)	1.72
DR1- Inaccurate forecasts due to longer lead times	(1.22, 0.78, 0.34)	0.78
DR2- Bullwhip effect or information distortion	(1.30, 0.81, 0.34)	0.82
DR3- Demand uncertainty	(1.37, 0.69, 0.19)	0.72
DR4- Product variety	(2.02, 1.54, 0.88)	1.51
DR5- Short life cycles	(1.84, 1.56, 0.98)	1.51
DR6- Information distortion due to sales promotions and incentives	(2.12, 1.98, 1.40)	1.91
DR7- Exaggeration of demand during product shortage	(1.93, 1.80, 1.25)	1.73

## LIST OF PUBLICATIONS

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### List of papers published/ accepted for publication

- Babu, H., Bhardwaj, P. and Agrawal, A.K. (2020), "Modelling the supply chain risk variables using ISM: a case study on Indian manufacturing SMEs", *Journal of Modelling in Management*, Vol. X, No. Y, pp.xxx–xxx. (Accepted and in production).
- Babu, H., Bhardwaj, P. and Agrawal, A.K (2020), ‘Prioritization of supply chain risks in Indian manufacturing context’, *International Journal of Engineering and Advanced Technology*, Vol. 9, No. 4, April, 2020, pp. 2026-2032.
- Babu, H., Bhardwaj, P. and Agrawal, A.K. (2020), “Assessment and Prioritization of Risks and SCRM Strategies in Indian Small and Medium Enterprises (SMEs) Supply Chains’- A SCRM-AHP model”, *International Journal of Agile Systems and Management*, Vol. X, No. Y, pp.xxx–xxx. (Accepted and in production).

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